



ERHC 360

Health Resource Guide



Mental Health Directory Trusted Provider Criteria

Emergency Responders Health Center works to connect emergency response personnel with qualified mental health services, to promote optimal well-being, occupational satisfaction, career longevity, and quality of life. The ERHC 360 **Mental Health Directory** features listings of trusted counselors, therapists, psychiatrists, and other resources to promote emotional wellness. Directory members demonstrate the **clinical experience** necessary to address responders' unique personal and job-related concerns, and the dedication to provide **exceptional care** to those who serve and protect our communities. | **SELECTION PROCESS:** In order to be listed in the Directory, member providers have:

- provided proof of credentials
- completed an introductory questionnaire
- successfully interviewed with ERHC leadership

Basic-Level Providers

- ✓ Are appropriately **licensed** to provide mental health services in their service area
- ✓ Have documented training, and at least 2 years of **experience**, treating anxiety, depression & trauma-related conditions
- ✓ Use **proven** treatment modalities shown to be effective in addressing trauma-related conditions
- ✓ Express a **commitment** to caring for first responders and their family members, respectful of unique **concerns** (such as routine trauma exposure, occupational culture, and job requirements)
- ✓ Emphasize absolute **confidentiality**
- ✓ Demonstrate **accessibility to clients** in terms of location, expedited appointment scheduling (within 2 weeks), and prioritization of ERHC patient communications/referrals (guaranteed 2-day response)

Summit-Level Providers

- ✓ Meet all Basic-Level criteria
- ✓ Demonstrate **significant prior experience** in caring for first responders, military members, or similar groups, with positive recommendations from current or past clients
- ✓ Show prior collaboration with first responder **peer support teams** and have a positive relationship with ERHC clinic personnel
- ✓ Are equipped to manage **Worker's Compensation** cases in the treatment of PTSI
- ✓ Attend ERHC 360 orientations/professional development workshops to understand **advanced considerations** for caring for first responder populations (health risks, trauma exposure, prevalence of mental health concerns, suicide prevention tools, best-practice in occupationally relevant treatment modalities)

ADDITIONALLY, ERHC 360 Mental Health Directory members agree to notify Emergency Responders Health Center (ERHC) of any changes to their listing in a timely manner to ensure accuracy and reliability of Directory content. ERHC is not liable for outdated or inaccurate content; visitors are encouraged to verify information that appears in the Directory with the respective listed providers. ERHC 360 listings are provided as a free service to site visitors and listed providers; visitors and listed providers agree to indemnify and hold harmless ERHC for any injury or damages arising out of, or related to, use of the site, or any content posted to the site. Further, ERHC makes no representations or warranties whatsoever regarding the site and any providers, facilities, or resources listed on the site. Under no circumstances will ERHC be held liable for any loss or damage caused by utilization of services delivered by providers, facilities, and other resources listed on the site. Please review our Terms of Use for complete information.

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HELP US GROW: To submit a provider, facility, or other resource for consideration for ERHC 360 Mental Health Directory listing, please email us at: info@er-hc.org.
Listed providers must serve clients residing in our current service area(s).